



1/10/2014

Dear Valued Resident;

Unfortunately due the incimate weather, coupled with a resident's heat being turned off during freezing temperatures, the building has now suffered thru 2 water line bursts over the last two weeks. The second incident resulted in water into the elevator shafts, which in turn shorted out all of the mechanics to both of the elevator cabs.

The staff is working diligently with numerous vendors to restore all common areas and apartment homes to their original condition, as well as brining the elevators back on line. It is with regret that we inform you that due to the extensive water damage earlier this week, the elevator repairs are our first priority. We will update you with and information we have and progress as it comes in. Obviously this is less than ideal, but unfortunately it is also beyond our control.

We would like to thank you for your patience and support as the staff is working tirelessly to restore the building systems and apartment homes to their original conditions.

Sincerely,

Riverstone Residential Group